

DISH HAWAII

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April 11, 2006

BY ELECTRONIC FILING

Marlene H. Dortch, Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street S.W
Washington, DC 20002

Re: DIRECTV SERVICE TO HAWAII AND ALASKA : MB Docket No. 03-82;

Dear Ms Dortch:

This letter is in response to Directv letter of 4/4/2006 that DIRECTV has and continues to be in compliance with the Commission's requirements to provide DBS service to Hawaii.

Directv states that the signal is less favorable because of the "look angle" is simple not true. Direct satellite at the 119-degree location has the same low signal as the 101 location even though it is at 45 degrees above the horizon. This 119-satellite signal was received with an eighteen-inch dish until Directv replaced it with a new one that has a lower power to Hawaii or they simply turned down the power for Hawaii on purpose. We went from an 18" dish to a 39" dish for this location at 119 degrees. We also still get the 110 satellite with an 18" dish here in Hawaii.

Directv states that the KA signal requires the use of larger dishes. Thus, in order to receive local channels, subscribers in Hawaii need a comparatively larger dish.

Absolutely not true, I am using the standard Directv KA dish that is sold in the mainland for KA and receive a signal of 97-100 on a cloudy day which proves that Directv statement is not true for KA in Hawaii. The signal for the other KU programming with the 1.2 meter dish is around 85 on both the 101 and 119 satellites. The signal at the 110 location is 80 with an 18" dish.

Directv has the capacity with the KA and KU satellites to supply Hawaii with better signal but the continue to refuse to do it, because just like the past six years they don't have to.

The statement about the Dealers in Hawaii is a joke. I spoke to one of those dealers listed and was told because of the prices he would have to pay for the equipment and the labor to install them, that they were not participating. Directv keeps listing Ironwood Communications as a dealer but state they are not. Ironwood is DirecTV's installation company and they continue to show them to make the appearance there is competition in Hawaii with all these dealers. (Ref: 4/3/2006 Dish Hawaii complaint)

In my letter dated 4/3/2006 I stated one of the Bad Faith actions by Directv that they did not send out a replacement receiver to one of my customers for over 2 weeks. This is still true today a month later. This is what happens when you complain about Directv.

Please force Directv to use the new KA satellites to give Hawaii and Alaska the proper signal that can be received with the new KA dish that I use every day. Please fine them to the maximum for continued their bad faith.

Thank You

Bill Barker
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